

MIAMI BEACH

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OFFICE OF THE CITY MANAGER

NO. LTC # **454-2016**

LETTER TO COMMISSION

TO: Mayor Philip Levine and Members of the City Commission
FROM: Jimmy L. Morales, City Manager
DATE: October 21, 2016
SUBJECT: Combined Noise Report:
Quarterly Noise Report Q2-2016 (April – June, 2016); and
Annual Noise Report 2015-2016 (July 2015 – June 2016)



This Letter to the Mayor and City Commission (LTC) provides noise data and analysis on the Code Compliance Department's (Code) enforcement efforts regarding the City's Noise Ordinance. The analysis includes both the Quarterly Report for Q2-2016 (April 1, 2016 - June 30, 2016) and the Annual Report (July 1, 2015 through June 30, 2016) Noise Report.

The data presented in this LTC is submitted in accordance to the requirements established in the 2008 Noise Administrative Guidelines which were adopted via resolution and approved on October 7, 2008. Data includes total number of noise complaints, location and noise type, time and day of the week the complaint was received, response time, disposition and number of cases with a valid or non-valid disposition, classification of noise cases, and other details.

During Q2-2016 the City transitioned from Permits Plus, the long utilized database to track Code violations, to a new permitting and licensing system, known as Energov. As such, the information provided in this report is based on the data obtained from both sources. The report includes the following documentation:

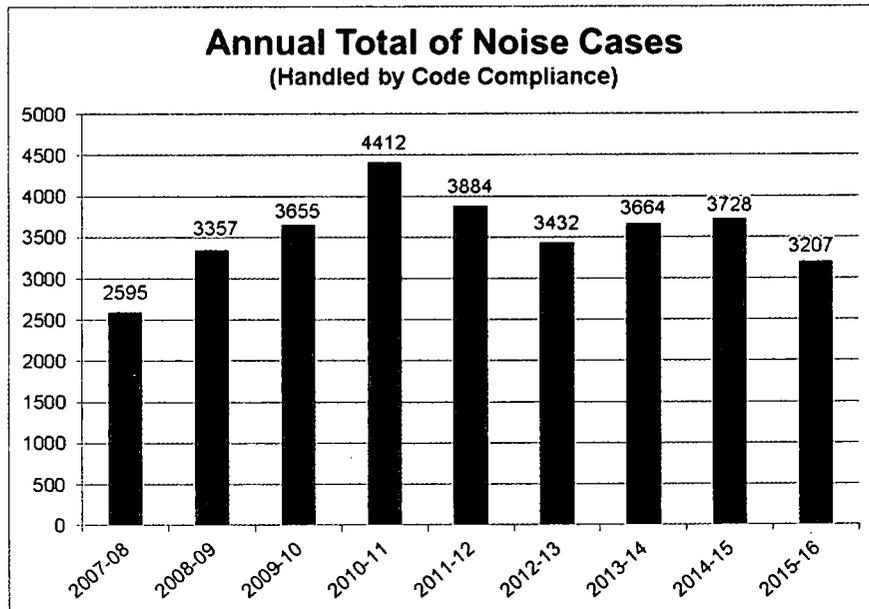
- Attachment A: Detailed data table for all noise cases for the period from July 1, 2015 – June 30, 2016.
- Attachment B: Detailed data table for commercial noise cases for the period from July 1, 2015 – June 30, 2016.
- Attachment C: Detailed data table for all noise cases for Q2-2016.
- Attachment D: Detailed data table for commercial noise cases for Q2-2016.
- Attachment E: Disposition of noise cases presented to, filed for appeal, or scheduled to be heard at Special Master Hearings for Q2-2016.

I. Summary of Annual Report Data

Attachment A to this report provides annual data for Quarters 3 and 4 of calendar year 2015, and Quarter 1 and 2 of calendar year 2016. During the reporting period for July 1, 2015 through June 30, 2016 a total of **3,793 noise complaints** cases were received. Of the 3,793 total cases, 91 were canceled by the complainant, 38 were voided due to entry errors, 15 were deemed duplicate complaints, 432 were routed to the Police Department as the request was received during hours that Code does not operate, eight were closed, and two were determined to not be applicable to

Code. Subtracting these 586 cases from the total number of cases opened results in **3,207 cases** with a disposition of valid or non-valid. During the annual evaluation period, a total of 546 cases were deemed valid, resulting in an overall validity rate of **17%** for all noise cases.

A historical review of noise cases by year shows that the number of noise cases received and specifically responded to by Code have maintained a higher level relative to 2007-2008. This may be a result of the improved tracking of complaints along with ease of access and ability to contact Code or Police to initiate a complaint regarding noise.



The report shows that residential noise violations, both historically and statistically, account for the majority of noise cases. During the 2015-2016 evaluation period, residential noise cases accounted for 64.5% of noise cases/investigations (2,068 cases), of which 362 cases were identified to be valid. This yields a 17.5% validity rate. When a similar analysis is applied to commercial cases, the validity rate reflects as 12.6% of 756 total commercial cases with 95 cases deemed valid.

BREAKDOWN OF TOTAL CASES BY TYPE		
July 2015 – June 2016		
Residential	2,068	64.5%
Commercial	756	23.6%
Other	382	11.9%
Unknown	1	0.0%
Totals	3,207	100%

There were 2,661 cases that failed to meet the noise violation threshold during the 2015-2016 evaluation period. Nearly one-half of the instances (46.2%), were due to no noise being identified by the responding Code Compliance Officer (CCO) at the time of arrival. An additional 44.3% were deemed to not be excessive or plainly audible after 11PM (at 100 feet) by the responding CCO.

2,661 NON-VALID CASES	Music / Noise lowered prior to arrival per complainant	No Access or Access Code	No Noise AT ALL	Exception Granted	Not a Code Issue	Music / Noise Not Loud or Excessive	Not Loud or Excessive AND After 11PM Not audible at 100ft.	No Info Avail
TOTALS	93	72	1230	34	32	1107	72	21
PERCENTAGES	3.5%	2.7%	46.2%	1.3%	1.2%	41.6%	2.7%	0.8%

Response time is a crucial element in responding to noise complaints representing the period between the time the complaint is received by the Parking Department's Dispatcher, and "arrival time" to the location by a CCO. The table below reflects response time and outcome by establishment type. Code continues to strive to respond to noise complaints within a 15-20 minute window.

Average Time for Code Officer to Arrive (July 2015 - June 2016)					
Number of Cases*	Establishment Type	Average Time to Officer's Arrival	Status	Number of Cases*	Average Time from Call Received by Dispatch to Code Officer's Arrival
3,019	Residential	0:22:02	VALID	322	0:21:43
			NON-VALID	1620	0:22:06
	Commercial	0:19:03	VALID	79	0:18:48
			NON-VALID	650	0:19:05
	Other	0:22:16	VALID	66	0:21:21
			NON-VALID	282	0:22:29
All Cases	0:21:20	VALID	467	0:21:10	
		NON-VALID	2552	0:21:22	

*Average Time Calculated using only those cases with valid time data for both "Time Call Received by Dispatch" and "Time of Arrival by Code Officer".

During the annual evaluation period, a number of major events took place including Memorial Day Weekend, Winter Music Conference, Spring Break, Halloween, New Year's Eve and other events associated with music. All these events were associated with an increased number of noise violations.

II. Summary of Quarter 2 - 2016

During Q2-2016 (April 1 – June 30, 2016) there were a total of 783 noise cases investigated by either Code or the City of Miami Beach Police Department (MBPD). Of these:

- 19 cases were canceled by the complainant prior to Code's arrival,
- 3 cases were voided,
- 8 cases were deemed not applicable to Code and/or closed, and

- 80 cases were routed to MBPD during periods that Code does not operate.

When the above referenced 110 cases are subtracted from the total number of noise investigations, the result is 673 cases with a disposition. The disposition reflects a number of possible outcomes including whether the noise complaint met or failed to meet the noise threshold. During the rating period, of the 673 cases, 86 were deemed as meeting the threshold of being excessive, unusual and/or unnecessary; resulting in an aggregate noise validity rate of 12.8%. Further analysis reflects that the noise validity rate for residential areas was 12.4%, whereas the validity rate for commercially zoned areas during the same period was identified at 10.3%.

The analysis for Q2-2016 indicates that of the total 673 cases addressed by Code, 627 (93.2%) were identified to have taken place in residential areas; 29 (4.3%) were identified to have taken place in commercially zoned properties, and 17 (2.5%) took place within the public right of way or on public property. This quarter reflects a historical high for residential noise cases which may be attributed to some data collection issues that arose during and after the database conversion. The chart below reflects this information.

BREAKDOWN OF TOTAL CASES BY TYPE		
April 2016 – June 2016		
RESIDENTIAL	627	93.2%
COMMERCIAL	29	4.3%
OTHER	17	2.5%
TOTAL	673	100.0%

As in previous reports, loud music remains the most common type of noise complaint (497 cases – 73.8%) followed by construction-related noise (105 cases – 15.6%). As it relates to day of the week, Saturday continues to be the day with the highest incidents of noise cases (191 cases – 28.4%).

The table below provides the response time and outcome for Q2-2016.

Average Time for Code Officer to Arrive (Q2-2016)					
Number of Cases*	Establishment Type	Average Time to Officer's Arrival	Status	Number of Cases*	Average Time from Call Received by Dispatch to Code Officer's Arrival
603	Residential	0:19:33	VALID	68	0:21:34
			NON-VALID	492	0:19:17
	Commercial	0:23:28	VALID	2	0:16:00
			NON-VALID	25	0:24:04
	Other	0:16:28	VALID	5	0:25:26
			NON-VALID	11	0:12:24
All Cases	0:19:43	VALID	75	0:21:41	
		NON-VALID	528	0:19:27	

*Average Time Calculated using only those cases with valid time data for both "Time Call Received by Dispatch" and "Time of Arrival by Code Officer".

Further analysis to determine the reasons why a noise complaint failed to meet the threshold to issue a Notice of Violation indicates that in approximately 84.5% of the complaints, the noise level either failed to meet the excessive, unusual and/or unnecessary threshold, or there was no noise identified upon arrival by the CCO. The table immediately below provides detailed information on all outcomes based on the assessment made by the responding CCO.

TOTAL CASES THAT FAILED TO MEET NOISE THRESHOLD	No Noise Upon Arrival	Music/Noise Not Loud nor Excessive	Not Loud or Excessive AND After 11PM - Not audible at 100ft.	Music/Noise lowered prior to arrival per complainant	No Access / No Access code	Exception Granted	Not a Code Issue / No Info.
587	254	235	7	33	21	12	25
PERCENTAGES	43.3%	40.0%	1.2%	5.6%	3.6%	2.0%	4.3%

III. Special Master Appeal Hearings

As part of due process afforded pursuant to Chapter 162, Florida Statutes, noise violations are appealable before a Special Master. Attachment E reflects the resolution and/or current status of noise-related cases appealed as of this reporting period.

There were 22 noise-related cases pending appeal before the Special Master during Q2-2016. Of these, 12 have yet to be heard; and the dispositions of the remaining 10 cases are as follows:

- Three cases were adjudicated guilty, and
- Seven cases were dismissed by the Special Master for various reasons, which may have included failure to meet the “clear and convincing” standard of evidence.

IV. Conclusion

Noise remains a very important issue addressed by Code as it has a direct correlation with the quality of life of our residents. As such, response time to noise complaints continues to be a key factor for the Department.

Code has completed the conversion from Permits Plus to Energov. The new web-based platform is designed to allow for greater integration of information across various departments. With its web-based process, the database is designed to facilitate timelier uploading of information. This is in line with the City’s use of technology as a tool to facilitate process. Along with the Body Worn Cameras and a significant increase in both field and academic training, Code continues to improve its business processes and delivery of services.

JLM/SMT/PC/SRS/RFM

Attachments

- Attachment A: Annual Noise Case Data, July 1, 2015 through June 30, 2016
- Attachment B: Annual Commercial Noise Case Data, July 1, 2015 through June 30, 2016
- Attachment C: Q2-2016 Noise Case Data
- Attachment D: Q2-2016 Commercial Noise Case Data
- Attachment E: Q2-2016 Special Master Case Result Summary

ATTACHMENT A - Code Compliance

ALL CASES

Noise Data 07/01/2015 - 06/30/2016 (ANNUAL)

Total Number of Noise Complaint Cases Opened/Calls Received

Total Cases Opened	Less Voided, Canceled, Duplicate Complaints, Complaints not Applicable to Code Compliance	Total with Dispositions	Code or PD Initiated (Proactive)	Complaint Calls Received
3,793	586	3,207	32	3,175

**Canceled calls are cases canceled by the complainant prior to a Code Officer's arrival.
 *Voided cases are cases that were entered in error, etc.

Valid Violation Breakdown

Verbal	29	5.3%
Written Warning	390	71.4%
Violation	127	23.3%
Total Valid Cases	546	100%

Noise Cases by Type of Establishment

	Total Cases		Valid		Non-Valid	
	Number of Cases	Percentage of All Cases	Number of Cases	Percentage of Cases	Number of Cases	Percentage of Cases
Residential	2,068	64.5%	362	17.5%	1,706	82.5%
Commercial	756	23.6%	95	12.6%	661	87.4%
Other	382	11.9%	89	23.3%	293	76.7%
Unknown	1	0.0%	0	0.0%	1	0.0%
Totals	3,207	100%	546	17.0%	2,661	83.0%

Residential = Apt, Condo, Single Family
 Commercial = Bar, Club, Hotel, Hotel-Condo, Restaurant, Retail, Constr-Com
 Other = Bandshell, Beach, Public Property, etc..

	Total Cases		Valid Cases		Non-Valid Cases	
	Number of Cases	Percentage of All Cases	Number of Cases	Percentage of Cases	Number of Cases	Percentage of Cases
APT	715	22.3%	99	3.1%	616	19.2%
BAR	136	4.2%	10	0.3%	126	3.9%
CLUBS	45	1.4%	6	0.2%	39	1.2%
CONDO	396	12.3%	84	2.6%	312	9.7%
CONDO-HOTEL	54	1.7%	12	0.4%	42	1.3%
HOME	957	29.8%	179	5.6%	778	24.3%
OTHER	382	11.9%	89	2.8%	293	9.1%
RESTAURANT	335	10.4%	25	0.8%	310	9.7%
RETAIL	18	0.6%	8	0.2%	10	0.3%
HOTEL	168	5.2%	34	1.1%	134	4.2%
UNKNOWN	1	0.0%	0	0.0%	1	0.0%
Totals	3,207	100%	546	17.0%	2,661	83.0%

Disposition of All Noise Cases

Type	#
Total Cases	3,793
Canceled**	91
Voided*	38
Duplicate Complaint	15
Closed	8
Not Applicable to Code	2
Referred to PD	432
Total Valid and Non-Valid Cases handled by Code	3,207
Valid Cases	546
Non-valid Cases	2,661

Noise Cases by Noise Type

Noise Type	TOTALS		Valid Cases		Non-valid Cases	
	Count	Percentage	Count	Percentage	Count	Percentage
LOUD MUSIC	2,284	71.2%	335	10.4%	1,949	60.8%
LIVE ENTERTAINMENT	13	0.4%	1	0.0%	12	0.4%
BARKING DOG	286	8.9%	45	1.4%	241	7.5%
CROWD NOISE	5	0.2%	0	0.0%	5	0.2%
CONSTRUCTION	587	18.3%	155	4.8%	432	13.5%
OTHER	2	0.1%	0	0.0%	2	0.1%
HONKING CARS/ALARMS	30	0.9%	10	0.3%	20	0.6%
Totals	3,207	100%	546	17.0%	2,661	83.0%

Call Time-of Day / Day of Week

	TOTALS		Valid Cases		Non-valid Cases	
	Count	Percentage	Count	Percentage	Count	Percentage
Total	300	9.4%	209	6.5%	91	2.8%
Monday	304	9.5%	229	7.1%	75	2.3%
Tuesday	292	9.1%	226	7.0%	66	2.1%
Wednesday	394	12.3%	240	7.5%	154	4.8%
Thursday	586	18.3%	262	8.2%	324	10.1%
Friday	808	25.2%	433	13.5%	375	11.7%
Saturday	523	16.3%	384	12.0%	139	4.3%
Totals	3,207	100%	1,983	61.8%	1,224	38.2%

VALID

	TOTALS		Valid Cases		Non-valid Cases	
	Count	Percentage	Count	Percentage	Count	Percentage
Total	38	7.0%	29	5.3%	9	1.6%
Monday	39	7.1%	29	5.3%	10	1.8%
Tuesday	54	9.9%	44	8.1%	10	1.8%
Wednesday	68	12.5%	49	9.0%	19	3.5%
Thursday	99	18.1%	52	9.5%	47	8.6%
Friday	169	31.0%	100	18.3%	69	12.6%
Saturday	79	14.5%	59	10.8%	20	3.7%
Totals	546	100%	362	66.3%	184	33.7%

NON-VALID

	TOTALS		Valid Cases		Non-valid Cases	
	Count	Percentage	Count	Percentage	Count	Percentage
Total	262	9.8%	180	6.8%	82	3.1%
Monday	265	10.0%	200	7.5%	65	2.4%
Tuesday	238	8.9%	182	6.8%	56	2.1%
Wednesday	326	12.3%	191	7.2%	135	5.1%
Thursday	487	18.3%	210	7.9%	277	10.4%
Friday	639	24.0%	333	12.5%	306	11.5%
Saturday	444	16.7%	325	12.2%	119	4.5%
Totals	2,661	100%	1,621	60.9%	1,040	39.1%

Call Time-of Day - Residential vs Commercial

	TOTALS		Valid Cases		Non-valid Cases	
	Count	Percentage	Count	Percentage	Count	Percentage
Total	2,068	64.5%	1,285	40.1%	783	24.4%
RESIDENTIAL	756	23.6%	408	12.7%	348	10.9%
COMMERCIAL	382	11.9%	290	9.0%	92	2.9%
OTHER	1	0.0%	0	0.0%	1	0.0%
UNKNOWN	3,207	100%	1,983	61.8%	1,224	38.2%

Breakdown of Calls with Identified Complainants and with Anonymous Complainants						
	Total Cases		Valid Cases		Non-valid Cases	
	Count	Percentage	Count	Percentage	Count	Percentage
Totals	3,207	100%	546	17.0%	2,661	83.0%
Anonymous Complainant	2027	63.2%	273	8.5%	1754	54.7%
Anonymous with Contact made	126	3.9%	31	1.0%	95	3.0%
Contact Information Provided	1004	31.3%	219	6.8%	785	24.5%
Internal	32	1.0%	23	0.7%	9	0.3%
Unknown	18	0.6%	0	0.0%	18	0.6%

ATTACHMENT B - Code Compliance

**COMMERCIAL NOISE CASES
Noise Data 07/01/2015 - 06/30/2016 (ANNUAL)**

Total Number of Noise Complaint Calls Received

Total Commercial Cases Opened	Less		Complaint Calls Received	Total Cases Handled by Code (Valid and Non-valid only)
	Code or PD Initiated (Proactive)	Voided, Canceled, Duplicate Complaints, Complaints not Applicable to Code Compliance		
775	11	14	745	756

Disposition of All Commercial Noise Cases

Type	#	%
Valid Cases	95	12.6%
Non-valid Cases	661	87.4%
Total Valid and Non-Valid Cases =	756	100%

Valid Violation Breakdown

Verbal	9	9.5%
Written Warning	45	47.4%
Violation	41	43.2%
Total Valid Cases	95	100%

Noise Cases by Type of Establishment

Location Type	Totals	% of Commercial Cases (By Establishment Type)	Valid		Non-Valid	
			Count	%	Count	%
BAR	136	18.0%	10	1.3%	126	16.7%
CLUBS	45	6.0%	6	0.8%	39	5.2%
CONDO-HOTEL	54	7.1%	12	1.6%	42	5.6%
RESTAURANT	335	44.3%	25	3.3%	310	41.0%
RETAIL	18	2.4%	8	1.1%	10	1.3%
HOTEL	168	22.2%	34	4.5%	134	17.7%
Total	756	100%	95	12.6%	661	87.4%

Noise Cases by Noise Type

Noise Type	Totals	% of Commercial Cases (By Type of Noise)	Valid		Non-valid	
			Count	%	Count	%
LOUD MUSIC	695	91.9%	78	10.3%	617	81.6%
LIVE ENTERTAINMENT	3	0.4%	0	0.0%	3	3.2%
BARKING DOG	7	0.9%	0	0.0%	7	0.9%
CROWD NOISE	0	0.0%	0	0.0%	0	0.0%
CONSTRUCTION	45	6.0%	13	1.7%	32	4.2%
OTHER	0	0.0%	0	0.0%	0	0.0%
HONKING CARS/ALARMS	6	0.8%	4	0.5%	2	0.3%
Totals	756	100%	95	12.6%	661	87.4%

Time of Day / Day of Week of Call

ALL CASES (VALID AND NON-VALID)

	Total		7a - 11p		11p - 7a (of the following morning)	
	Count	Percentage	Count	Percentage	Count	Percentage
Monday	61	8.1%	37	4.9%	24	3.2%
Tuesday	73	9.7%	48	6.3%	25	3.3%
Wednesday	64	8.5%	37	4.9%	27	3.6%
Thursday	92	12.2%	37	4.9%	55	7.3%
Friday	134	17.7%	50	6.6%	84	11.1%
Saturday	185	24.5%	94	12.4%	91	12.0%
Sunday	147	19.4%	105	13.9%	42	5.6%
Totals	756	100.0%	408	54.0%	348	46.0%

VALID

	Total		7a - 11p		11p - 7a (of the following morning)	
	Count	Percentage	Count	Percentage	Count	Percentage
Monday	8	8.4%	6	6.3%	2	2.1%
Tuesday	5	5.3%	3	3.2%	2	2.1%
Wednesday	10	10.5%	8	8.4%	2	2.1%
Thursday	16	16.8%	7	7.4%	9	9.5%
Friday	13	13.7%	8	8.4%	5	5.3%
Saturday	29	30.5%	14	14.7%	15	15.8%
Sunday	14	14.7%	9	9.5%	5	5.3%
Totals	95	100.0%	55	58%	40	42%

NON-VALID

	Total		7a - 11p		11p - 7a (of the following morning)	
	Count	Percentage	Count	Percentage	Count	Percentage
Monday	53	8.0%	31	4.7%	22	3.3%
Tuesday	68	10.3%	45	6.8%	23	3.5%
Wednesday	54	8.2%	29	4.4%	25	3.8%
Thursday	76	11.5%	30	4.5%	46	7.0%
Friday	121	18.3%	42	6.4%	79	12.0%
Saturday	156	23.6%	80	12.1%	76	11.5%
Sunday	133	20.1%	96	14.5%	37	5.6%
Totals	661	100%	353	53%	308	47%

Breakdown of Calls with Identified Complainants and with Anonymous Complainants

	Total Cases		Valid Cases		Non-valid Cases	
	Count	Percentage	Count	Percentage	Count	Percentage
Total Complainants	756	100%	95	12.6%	661	87.4%
Anonymous Complainant	550	72.8%	46	6.1%	504	66.7%
Anonymous with Contact made	19	2.5%	4	0.5%	15	2.0%
Contact Information Provided	173	22.9%	35	4.6%	138	18.3%
Internal (Proactive)	11	1.5%	10	1.3%	1	0.1%
Unknown	3	0.4%	0	0.0%	3	0.4%

ALL CASES

Noise Data 04/01/2016 - 06/30/2016 (Q2-2016)

Total Number of Noise Complaint Cases Opened/Calls Received

Total Cases Opened	783	Less Voided, Canceled, Duplicate Complaints, Complaints not Applicable to Code Compliance	110	Total with Dispositions	673
		Complaint Calls Received		Code or PD Initiated (Proactive)	10
					663

*Voided cases are cases that were entered in error, etc.
 **Canceled calls are cases canceled by the complainant prior to a Code Officer's arrival

Valid Violation Breakdown

Verbal	5	5.8%
Written Warning	59	68.6%
Violation	22	25.6%
Total Valid Cases	86	100%

Disposition of All Noise Cases

Total Cases	783
Cancelled**	19
Voided*	3
Duplicate Complaint	0
Closed	7
Not Applicable to Code	1
Referred to PD	80
Total Valid and Non-Valid Cases handled by Code	673
Valid Cases	86
Non-valid Cases	587

Noise Cases by Type of Establishment

	Total Cases		Valid		Non-Valid	
	Number of Cases	Percentage of All Cases	Number of Cases	Percentage of Cases	Number of Cases	Percentage of Cases
Residential	627	93.2%	78	12.4%	549	87.6%
Commercial	29	4.3%	3	10.3%	26	89.7%
Other	17	2.5%	5	29.4%	12	70.6%
Unknown	0	0.0%	0	0.0%	0	0.0%
Totals	673	100%	86	12.8%	587	87.2%

Residential = Apt, Condo, Single Family
 Commercial = Bar, Club, Hotel, Hotel-Condo, Restaurant, Retail, Constr-Com
 Other = Bandshell, Beach, Public Property, etc.

	Total Cases		Valid Cases		Non-Valid Cases	
	Number of Cases	Percentage of All Cases	Number of Cases	Percentage of Cases	Number of Cases	Percentage of Cases
APT	42	6.2%	6	0.9%	36	5.3%
BAR	4	0.6%	0	0.0%	4	0.6%
CLUBS	4	0.6%	1	0.1%	3	0.4%
CONDO	32	4.8%	2	0.3%	30	4.5%
CONDO-HOTEL	4	0.6%	1	0.1%	3	0.4%
HOME	553	82.2%	70	10.4%	483	71.8%
OTHER	17	2.5%	5	0.7%	12	1.8%
RESTAURANT	5	0.7%	0	0.0%	5	0.7%
RETAIL	2	0.3%	1	0.1%	1	0.1%
HOTEL	10	1.5%	0	0.0%	10	1.5%
UNKNOWN	0	0.0%	0	0.0%	0	0.0%
Totals	673	100%	86	12.8%	587	87.2%

Noise Cases by Noise Type

Noise Type	TOTALS		Valid Cases		Non-valid Cases	
	Count	Percentage	Count	Percentage	Count	Percentage
LOUD MUSIC	497	73.8%	47	7.0%	450	66.9%
LIVE ENTERTAINMENT	5	0.7%	0	0.0%	5	0.7%
BARKING DOG	58	8.6%	8	1.2%	50	7.4%
CROWD NOISE	3	0.4%	0	0.0%	3	0.4%
CONSTRUCTION	105	15.6%	29	4.3%	76	11.3%
OTHER	2	0.3%	0	0.0%	2	0.3%
HONKING CARS/ALARMS	3	0.4%	2	0.3%	1	0.1%
Totals	673	100%	86	12.8%	587	87.2%

Call Time of Day / Day of Week

ALL CASES (VALID AND NON-VALID)

	Total	7a - 11p	11p - 7a (of the following morning)
Monday	54	35	19
Tuesday	55	42	13
Wednesday	57	44	13
Thursday	84	52	32
Friday	129	50	79
Saturday	191	100	91
Sunday	103	77	26
Totals	673	400	273

VALID

	Total	7a - 11p	11p - 7a (of the following morning)
Monday	5	4	1
Tuesday	5	3	2
Wednesday	6	5	1
Thursday	13	10	3
Friday	12	4	8
Saturday	33	23	10
Sunday	12	10	2
Totals	86	59	27

NON-VALID

	Total	7a - 11p	11p - 7a (of the following morning)
Monday	49	31	18
Tuesday	50	39	11
Wednesday	51	39	12
Thursday	71	42	29
Friday	117	46	71
Saturday	158	77	81
Sunday	91	67	24
Totals	587	341	246

Call Time of Day - Residential vs Commercial

	Total	7a - 11p	11p - 7a (of the following morning)
RESIDENTIAL	627	374	253
COMMERCIAL	29	16	13
OTHER	17	10	7
UNKNOWN	0	0	0
Totals	673	400	273

Breakdown of Calls with Identified Complainants and with Anonymous Complainants

	Total Cases		Valid Cases		Non-valid Cases	
	Count	Percentage	Count	Percentage	Count	Percentage
Totals	673	100%	86	12.8%	587	87.2%
Anonymous Complainant	399	59.3%	49	7.3%	350	52.0%
Anonymous with Contact made	7	1.0%	1	0.1%	6	0.9%
Contact Information Provided	240	35.7%	33	4.9%	207	30.8%
Internal	10	1.5%	3	0.4%	7	1.0%
Unknown	17	2.5%	0	0.0%	17	2.5%

ATTACHMENT D - Code Compliance

**COMMERCIAL NOISE CASES
Noise Data 04/01/2016 - 06/30/2016 (Q2-2016)**

Total Number of Noise Complaint Calls Received

Total Commercial Cases Opened	Less		Complaint Calls Received	Total Cases Handled by Code (Valid and Non-valid only)
	Code or PD Initiated (Proactive)	Less Voided, Canceled, Duplicate Complaints, Complaints not Applicable to Code Compliance		
43	0	14	29	29

Disposition of All Commercial Noise Cases

Type	#	%
Valid Cases	3	10.3%
Non-valid Cases	26	89.7%
Total Valid and Non-Valid Cases =		29
		100%

Valid Violation Breakdown

Verbal	0	0.0%
Written Warning	2	66.7%
Violation	1	33.3%
Total Valid Cases	3	100%

Noise Cases by Type of Establishment

Location Type	Totals	% of Commercial Cases (By Establishment Type)	Valid		Non-Valid	
			Count	%	Count	%
BAR	4	13.8%	0	0.0%	4	13.8%
CLUBS	4	13.8%	1	3.4%	3	10.3%
CONDO-HOTEL	4	13.8%	1	3.4%	3	10.3%
RESTAURANT	5	17.2%	0	0.0%	5	17.2%
RETAIL	2	6.9%	1	3.4%	1	3.4%
HOTEL	10	34.5%	0	0.0%	10	34.5%
Total	29	100%	3	10.3%	26	89.7%

Noise Cases by Noise Type

Noise Type	Totals	% of Commercial Cases (By Type of Noise)	Valid		Non-valid	
			Count	%	Count	%
LOUD MUSIC	27	93.1%	3	10.3%	24	82.8%
LIVE ENTERTAINMENT	1	3.4%	0	0.0%	1	33.3%
BARKING DOG	0	0.0%	0	0.0%	0	0.0%
CROWD NOISE	0	0.0%	0	0.0%	0	0.0%
CONSTRUCTION	1	3.4%	0	0.0%	1	3.4%
OTHER	0	0.0%	0	0.0%	0	0.0%
HONKING CARS/ALARMS	0	0.0%	0	0.0%	0	0.0%
Totals	29	100%	3	10.3%	26	89.7%

Time of Day / Day of Week of Call

ALL CASES (VALID AND NON-VALID)

	Total		7a - 11p		11p - 7a (of the following morning)	
	Count	Percentage	Count	Percentage	Count	Percentage
Monday	2	6.9%	2	6.9%	0	0.0%
Tuesday	2	6.9%	1	3.4%	1	3.4%
Wednesday	1	3.4%	0	0.0%	1	3.4%
Thursday	6	20.7%	3	10.3%	3	10.3%
Friday	3	10.3%	2	6.9%	1	3.4%
Saturday	11	37.9%	5	17.2%	6	20.7%
Sunday	4	13.8%	3	10.3%	1	3.4%
Totals	29	100.0%	16	55.2%	13	44.8%

VALID

	Total		7a - 11p		11p - 7a (of the following morning)	
	Count	Percentage	Count	Percentage	Count	Percentage
Monday	0	0.0%	0	0.0%	0	0.0%
Tuesday	0	0.0%	0	0.0%	0	0.0%
Wednesday	0	0.0%	0	0.0%	0	0.0%
Thursday	2	66.7%	1	33.3%	1	33.3%
Friday	0	0.0%	0	0.0%	0	0.0%
Saturday	1	33.3%	1	33.3%	0	0.0%
Sunday	0	0.0%	0	0.0%	0	0.0%
Totals	3	100.0%	2	67%	1	33%

NON-VALID

	Total		7a - 11p		11p - 7a (of the following morning)	
	Count	Percentage	Count	Percentage	Count	Percentage
Monday	2	7.7%	2	7.7%	0	0.0%
Tuesday	2	7.7%	1	3.8%	1	3.8%
Wednesday	1	3.8%	0	0.0%	1	3.8%
Thursday	4	15.4%	2	7.7%	2	7.7%
Friday	3	11.5%	2	7.7%	1	3.8%
Saturday	10	38.5%	4	15.4%	6	23.1%
Sunday	4	15.4%	3	11.5%	1	3.8%
Totals	26	100%	14	54%	12	46%

Breakdown of Calls with Identified Complainants and with Anonymous Complainants

	Total Cases		Valid Cases		Non-valid Cases	
	Count	Percentage	Count	Percentage	Count	Percentage
Total Complainants	29	100%	3	10.3%	26	89.7%
Anonymous Complainant	18	62.1%	2	6.9%	16	55.2%
Anonymous with Contact made	0	0.0%	0	0.0%	0	0.0%
Contact Information Provided	9	31.0%	1	3.4%	8	27.6%
Internal (Proactive)	0	0.0%	0	0.0%	0	0.0%
Unknown	2	6.9%	0	0.0%	2	6.9%

ATTACHMENT E

Information on Disposition of Cases by Special Master and by Judicial (Q2-2016)

Date of Violation	Request Filed	Special Master Case Number	Code Case Number	Address	Name	Status
08/16/2015	08/21/2015	JC15000654	CE15012300	2000 Collins Avenue	BAGATELLE MIAMI LLC	SM 04/07/2016 Agreed Order submitted. This appeal was valid and the \$250 that carries in the violation shall be aid by 3/18/2016.
01/02/2016	01/08/2016	JC16000205	CE16000111	1701 Collins Avenue	1701 COLLINS MIAMI OPERATING COMPANY LLC	SM 04/07/2016 As the improper party was listed as the charging document. CASE DISMISSED.
01/02/2016	01/08/2016	JC16000206	CE16000117	1701 Collins Avenue	1701 COLLINS (MIAMI) OPERATING COMPANY, LLC	SM 04/07/2016 As the improper party was listed as the charging document. CASE DISMISSED.
01/02/2016	01/12/2016	JC16000207	CE16000112	1717 Collins Avenue	CHISHOLM PROPERTIES SO BEACH INC	SM 06/23/2016 SM ruled in favor of the Petitioner. CASE DISMISSED.
01/23/2016	01/29/2016	JC16000232	CE16000977	100 Collins Avenue	CSC Collins, LLC. DBA Craft Social Club	SM 08/04/2016
01/23/2016	02/01/2016	JC16000233	CE16000982	1045 Pennsylvania Avenue	Ameen Yasir Shallah	SM 06/02/2016 Notice of violation and fine under case CE16000982 not proven by clear and convincing evidence to be valid. Case DISMISSED.
01/24/2016	02/01/2016	JC16000234	CE16001035	1045 Pennsylvania Avenue	Ameen Yasir Shallah	SM 06/02/2016 Notice of violation and fine under case CE16001035 proven by clear and convincing evidence to be valid however previous violation under case CE16000982 was dismissed; this violation becomes a First Offense. A fine of \$250 shall be paid by 07/05/2016.
01/31/2016	02/05/2016	JC16000236	CE16001330	100 Collins Avenue	CSC Collins, LLC. DBA Craft Social Club	SM 08/04/2016
02/11/2016	02/19/2016	JC16000262	CE16001769	850 81st Street	Jennifer Munoz	SM 06/02/2016 Appeal denied. Violator not present for hearing. Fine of \$250 shall be paid by 07/07/2016.
03/16/2016	03/22/2016	JC16000281	CE16003189	1701 Collins Avenue	1701 Collins (Miami) Operating Company, LLC	SM 04/07/2016 As the improper party was listed as the charging document. CASE DISMISSED.
03/17/2016	03/22/2016	JC16000282	CE16003240	1701 Collins Avenue	1701 Collins (Miami) Operating Company, LLC	SM 04/07/2016 As the improper party was listed as the charging document. CASE DISMISSED.

Date of Violation	Request Filed	Special Master Case Number	Code Case Number	Address	Name	Status
03/18/2016	03/23/2016	JC16000283	CE16003283	1732 Collins Avenue	Catalina Hotel, LLC	SM 06/02/2016 Notice of Violation not proven by clear and convincing evidence to be valid. CASE DISMISSED.
03/21/2016	03/30/2016	JC16000323	CE16003459	1052 Ocean Drive	Congress Hotel on Ocean Drive, LLC	SM 09/01/2016 (continued from 07/21/2016)
03/28/2016	03/31/2016	JC16000324	CE16003671	1040 Lincoln Road	Colony Theater Café, Inc dba Segafredo	SM 09/01/2016 (continued from 07/07/2016)
03/27/2016	04/07/2016	JC16000328	CE16003632	323 23rd Street	Acqua LLC dba Treehouse	SM 07/07/2016
04/03/2016	04/07/2016	JC16000329	CE16003882	1052 Ocean Drive	Congress Hotel on Ocean Drive, LLC	SM 09/01/2016 (continued from 07/21/2016)
04/09/2016	04/19/2016	JC16000330	CE16004072	435 N Shore Drive	Grumpy One, LLC	SM 07/07/2016
04/24/2016	05/31/2016	SMN2016-00001	CE16004485	1409 Lincoln Road	1409 Hotel, Inc.	SM 11/03/2016 (continued from 8/4/2016)
02/21/2016	06/01/2016	SMN2016-00002	CE16002100	100 Collins Avenue	CSC Collins, LLC. DBA Craft Social Club	SM 08/04/2016
04/30/2016	06/02/2016	SMN2016-00003	NC2016-0003	100 Collins Avenue		SM 08/04/2016
03/23/2016	06/02/2016	SMN2016-00004	CE16003531	1052 Ocean Drive	Congress Hotel on Ocean Drive, LLC	SM 09/01/2016
06/10/2016	06/23/2016	SMN2016-00005	NC2016-0034	3301 Indian Creek Drive	Layton Construction Company, LLC	SM 08/04/2016